

PASSWORD POLICY

In an attempt to enhance the security, reliability and confidentiality of passwords being used by customers for accessing Internet based trading, and to make them as secured as possible without affecting ease in operations the following changes are being made in accordance with the Regulatory requirements with effect from 15th August, 2006.

We would also like to add that at Relitrade Stock Broking Pvt. Ltd., the customer passwords are encrypted so that no employee can view at any point of time.

New Password Policy Norms:

1. Mandatory changing of password when the customer logs in for the first time and or each time the password is reset.
2. Automatic disablement of account on entering erroneous password on three consecutive occasions.
3. Automatic expiry of password on expiry of 14 calendar days.
4. Password should be alphanumeric (preferably with one special character such as - ! @ # \$ % ^ & * etc.) instead of just being alphabets or just numerical.
5. Changed password should not be the same as the last password.
6. Customer login id and password should not be the same.
7. Password should be of minimum six characters and not more than twelve characters.

In case your account is locked or you have forgotten your password you may click the link 'Forgot/Reset Password' on the login page, fill the Request Form and submit. The new password shall be sent to your registered email address, within half an hour if requested during working hours, else on the next working day. You will be required to change the new password when you login with this password.