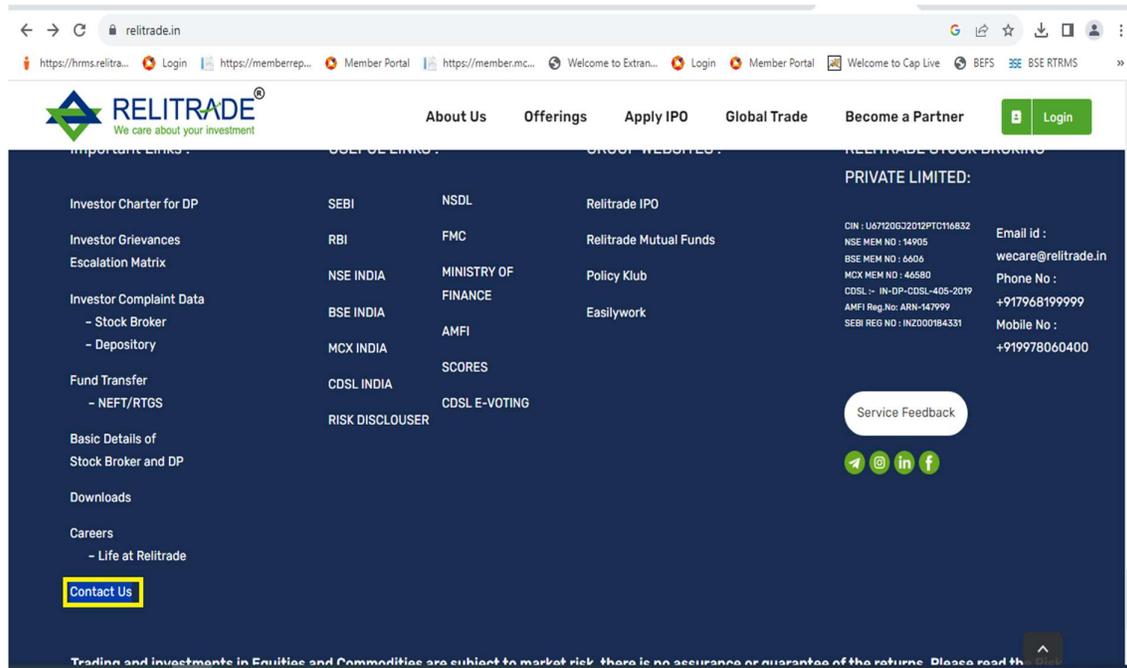
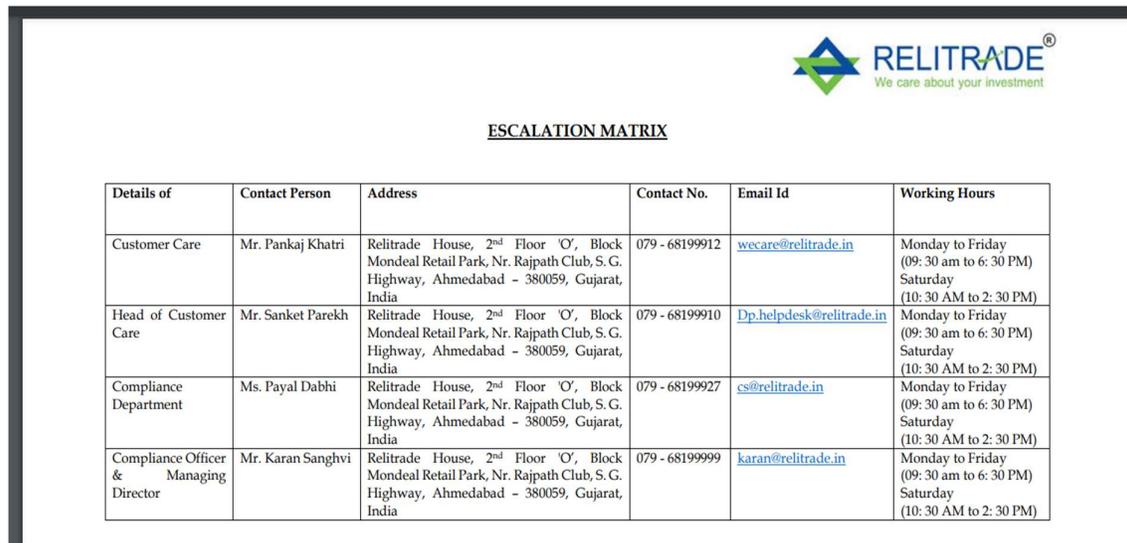


b. procedure for filing a complaint on designated email id/ Contact Number

1. To submit a complaint on designated email id from our website <https://www.relitrade.in/> and after following the steps as under on the **Contact Us** page.



2. After being redirected to the following screen and you are contact to the Designated person with contact number and email id.



Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Pankaj Khatri	Relitrade House, 2 nd Floor 'O', Block Mondeal Retail Park, Nr. Rajpath Club, S. G. Highway, Ahmedabad - 380059, Gujarat, India	079 - 68199912	wecare@relitrade.in	Monday to Friday (09:30 am to 6:30 PM) Saturday (10:30 AM to 2:30 PM)
Head of Customer Care	Mr. Sanket Parekh	Relitrade House, 2 nd Floor 'O', Block Mondeal Retail Park, Nr. Rajpath Club, S. G. Highway, Ahmedabad - 380059, Gujarat, India	079 - 68199910	Dp.helpdesk@relitrade.in	Monday to Friday (09:30 am to 6:30 PM) Saturday (10:30 AM to 2:30 PM)
Compliance Department	Ms. Payal Dabhi	Relitrade House, 2 nd Floor 'O', Block Mondeal Retail Park, Nr. Rajpath Club, S. G. Highway, Ahmedabad - 380059, Gujarat, India	079 - 68199927	cs@relitrade.in	Monday to Friday (09:30 am to 6:30 PM) Saturday (10:30 AM to 2:30 PM)
Compliance Officer & Managing Director	Mr. Karan Sanghvi	Relitrade House, 2 nd Floor 'O', Block Mondeal Retail Park, Nr. Rajpath Club, S. G. Highway, Ahmedabad - 380059, Gujarat, India	079 - 68199999	karan@relitrade.in	Monday to Friday (09:30 am to 6:30 PM) Saturday (10:30 AM to 2:30 PM)