

## Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Timing
Client Servicing	Mr. PANKAJ KHATRI	RELITRADE HOUSE, 2ND FLOOR 'O', BLOCK MONDEAL RETAIL PARK, NR.RAJPATH CLUB, S G HIGHWAY, AHMEDABAD – 380059, GUJARAT, INDIA.	079 - 68199912	<a href="mailto:wecare@relitrade.in">wecare@relitrade.in</a>	Monday to Friday 09 : 30 to 18 : 30
Head of Client Servicing	Mr. NISHITH SHAH		079 - 68199910	<a href="mailto:dp.helpdesk@relitrade.in">dp.helpdesk@relitrade.in</a>	
Compliance Department	Ms. JHALAK SHAH		079 - 68199927	<a href="mailto:cs@relitrade.in">cs@relitrade.in</a>	Saturday 10: 30 : 14: 30
Managing Director / Compliance Officer	Mr. KARAN SANGHVI		079 - 68199999	<a href="mailto:karan@relitrade.in">karan@relitrade.in</a>	

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.